

Brooks Run Mining Company, LLC

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To Whom It May Concern:

Last fall, we had the opportunity to work with Gary Cain and his staff at Rose Office Systems. Ours was a unique situation and Gary jumped right in and kept the ball rolling. We were needing modular offices so we could relocate our main office to a strategic location to better the company.

Our company was in a transition in that we were being bought out by another company at the same time we were preparing for the office move. We had worked with another company in getting our modular offices designed and ready for manufacturing. After a month or two of preparing, it came down to the payment terms. The other company would not work with us at all and we felt the terms were not fair. We decided at that point, these people were not going to get our business.

Fortunately, when that deal fell thru, we were referred to Gary at Rose Office Systems. I told Gary right up front about the situation and he responded by saying that he would do whatever necessary to gain our business. He took the information we had and within a few days, they had designs and a contract fixed up with terms we both felt were fair. We were on a tight schedule to get this move complete and Gary understood that. Within a few days he had a delivery date set up for not more than four weeks, and this promise was made knowing the manufacturer had not even started construction.

Gary kept us informed over the next few weeks as to the progress of the offices. He sent pictures during all phases of construction. This assured us that he was on top of the situation.

The bottom line is that from the first phone call all the way to the units being delivered, Gary and his staff was committed to making sure that our requests were taken care of. Even after the units were set, he had people here within a week or so doing miscellaneous adjustments and repairs.

We would recommend Rose Office Systems to any company or organization that was in the need of modular office space. They will do anything necessary to meet your needs.

Sincerely,

Brooks Run Mining Company, LLC.



Arley M. Johnson
Project Engineer